

**\*\*\*Service will not be processed without a Service Request Form\*\*\***



## Service Request Form

208-634-5559 Phone  
208-634-5569 Fax  
M-F 9am-5pm MST

Return Authorization # \_\_\_\_\_  
*Retain this number for inquiries.*

<b>Ship To</b>	Last Name: _____ First Name: _____ Company: _____ Shipping Address: _____ City: _____ State: _____ Zip Code: _____ Country: _____ Email Address: _____ Daytime Phone: _____
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**\*\*For multiple items with the same name, label them according to Unit # used on paperwork.\*\***

**ESC's requiring a capacitor must be returned with the capacitor.**

**Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.**

<b>Unit #1</b>	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____  Yes    No – Previously received from Tekin as repair/replacement less than 120 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px; width: 100%;"></div>	
<b>Unit #2</b>	Same As Above	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____  Yes    No – Previously received from Tekin as repair/replacement less than 120 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px; width: 100%;"></div>
<b>Unit #3</b>	Same As Above	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____  Yes    No – Previously received from Tekin as repair/replacement less than 120 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px; width: 100%;"></div>
<b>Unit #4</b>	Same As Above	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____  Yes    No – Previously received from Tekin as repair/replacement less than 120 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px; width: 100%;"></div>

**Office Use Only – Do Not Write In Area Below**

In	Valid PoP	Eligibility	\$	Out	
	Y N	W NW			
Final Tech Result: _____					
Tech Notes:   					
Born On:	Run Time:	Software V:	Serial #:	Motor Code:	Rotor Code:

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**Service Billing Form**

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M-F 9am-5pm MST

Return Authorization # \_\_\_\_\_

**\*\*Warranty is 120 Days\*\***

**Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.**

Bill To

Same as Shipping

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Company: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Country: \_\_\_\_\_

**By signing this form I authorize all applicable costs to be charged to the card provided. I understand I will not be contacted prior to charging.**

Credit Card Number (Visa/MC/Disc.): \_\_\_\_\_ Exp: \_\_\_\_\_ CVV #: \_\_\_\_\_

Card Holder Signature: \_\_\_\_\_

Non-Warranty Costs

**Minimum Repair Cost**

\$25 Basic Service (i.e. Plug, Wires, Case)

Prices subject to change. Obtain a new form from website for every shipment. Do not use saved copy. May need to delete cookies and uncheck box for retaining data.

**Replacement**

*\*Does not reflect upgrade or trade-in cost\**

B1 & B1R	\$34	Redline All Gen's	\$67
MiniRage	\$46	Redline SpecR	\$72
FX & FXR	\$61	Pro4	\$83
FX Pro & FXR Pro	\$75	Pro4 HD	\$87
RS Spec	\$73	Pro2	\$83
RS Gen2	\$97	SC4X	\$85
RSX	\$132	T8 Gen2 Buggy	\$93
RX8 All Gen's	\$123	T8 Gen2 Truggy	\$99
RX4	\$117	T8i	\$92
RS Pro BE & 1-S	\$158	Crawler HD Motor	\$33
		Crawler Pro Motor	\$51
Hotwire & Hotwire 2.0	\$18	ROC412	\$74
Hotwire 3.0	\$32	ROC412 EP HD	\$83

Shipping Options

**Warranty** (Tekin's Expense)

US Priority **US ONLY** (Insured \$50 / No Signature)  
1<sup>st</sup> Class International **NO US** (Not Insured / No Sig.)

**Non-Warranty / Optional Shipping** (Customer's Expense)

1<sup>st</sup> Class International **NO US** (From \$18.50, Not Insured)  
US Priority (From \$12.15 US/\$49.25 Intl., Insured \$50 US Only)  
US Postal Express (From \$33 US/\$63 Intl., Insured \$100)  
UPS 2<sup>nd</sup> Day **US ONLY** (From \$30, Insured \$100)  
UPS Overnight **US ONLY** (From \$60, Insured \$100)  
UPS Expedited **NO US** (From \$75, Insured \$100)

**Additional Options (Not for 1<sup>st</sup> Class International)**

More Insurance (From \$3.00 - **Total Amount \$\_\_\_\_\_**)  
Signature **US ONLY** (\$2.50 USPS / \$6.00 UPS)

**Shipping to Tekin**

If you live outside the US, do NOT ship UPS/FedEx/DHL.

**International packages** shipped  
UPS/FEDEX/DHL will be  
**REFUSED & RETURNED**

**USPS / INTL Post**

Tekin  
PO Box 2189  
McCall, ID 83638

**UPS/FedEx (US ONLY)**

Tekin  
165 Commerce St.  
McCall, ID 83638

**Important Information**

- ❖ Tekin will not reimburse shipping for items sent in.
- ❖ Tekin is **NOT** responsible for, nor will we replace, lost or stolen items once they are in the possession of the shipping company. Including items mis-delivered by shipping company.
- ❖ **INSURANCE** may not be honored when shipping company shows item delivered. International shipments are subject to your country's policies, US purchased insurance may not be honored.