

*****Service will not be processed without a Service Request Form*****



Service Request Form

208-634-5559 Phone
208-634-5569 Fax
M-F 9am-5pm MST

Return Authorization # _____
Retain this number for inquiries.

Ship To	Last Name: _____ First Name: _____
	Company: _____
	Shipping Address: _____
	City: _____ State: _____ Zip Code: _____ Country: _____
	Email Address: _____ Daytime Phone: _____

****For multiple items with the same name, label them according to Unit # used on paperwork.****
ESC's requiring a capacitor must be returned with the capacitor.

Unit #1	Item to be Repaired: _____	Description of Problem:
	Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 120 days ago. Invoice/RA# _____	
Unit #2 Same As Above	Item to be Repaired: _____	Description of Problem:
	Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 120 days ago. Invoice/RA# _____	
Unit #3 Same As Above	Item to be Repaired: _____	Description of Problem:
	Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 120 days ago. Invoice/RA# _____	
Unit #4 Same As Above	Item to be Repaired: _____	Description of Problem:
	Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 120 days ago. Invoice/RA# _____	

TEKIN USE ONLY – Do Not Write In Area Below

Rec.		In	Out	Tech	Time
Y / N	W / N \$				
Y / N	W / N \$				
Y / N	W / N \$				
Y / N	W / N \$				
Date	Notes Description				

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Service Billing Form

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****Warranty is 120 Days****

Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.

Bill To

Same as Shipping

Last Name: _____ First Name: _____

Company: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____ Country: _____

By signing this form I authorize all applicable costs to be charged to the card provided. I understand I will not be contacted prior to charging.

Credit Card Number (Visa/MC/Disc.): _____ Exp: _____ CVV #: _____

Card Holder Signature: _____

Non-Warranty Costs

Minimum Repair Cost

\$25 Basic Service (i.e. Plug, Wires, Case)

Prices subject to change. Obtain a new form from website for every shipment. Do not use saved copy. May need to delete cookies and uncheck box for retaining data.

Replacement

Does not reflect upgrade or trade-in cost

B1 & B1R	\$34	Redline Gen2 & 3	\$67
Mini Rage	\$46	Pro4	\$83
FX & FXR	\$61	Pro4 HD	\$87
FX & FXR Pro	\$75	Pro2	\$83
RS Spec	\$73	SC4X	\$85
RS Gen2	\$97	T8 Gen2 Buggy	\$93
RSX	\$132	T8 Gen2 Truggy	\$99
RX8 Gen2	\$123	T8i Motor	\$92
Hotwire	\$18	Crawler Motor	\$33
		Crawler Pro Motor	\$51
		ROC412	\$83

Shipping Options

Warranty (Tekin's Expense)

US Priority **US ONLY** (Insured \$50 / No Signature)
1st Class International **NO US** (Not Insured / No Sig.)

Non-Warranty / Optional Shipping (Customer's Expense)

1st Class International **NO US** (From \$18.50, Not Insured)
US Priority (From \$11.80 US/\$49.25 Intl., Insured \$50 US Only)
US Postal Express (From \$33 US/\$63 Intl., Insured \$100)
UPS 2nd Day **US ONLY** (From \$30, Insured \$100)
UPS Overnight **US ONLY** (From \$60, Insured \$100)
UPS Expedited **NO US** (From \$75, Insured \$100)

Additional Options (Not for 1st Class International)

More Insurance (From \$3.00 - **Total Amount \$_____**)
Signature **US ONLY** (\$2.50 USPS / \$6.00 UPS)

Shipping to Tekin

If you live outside the US, do NOT ship UPS/FedEx/DHL.

International packages shipped UPS/FEDEX/DHL will be **REFUSED & RETURNED**

USPS / INTL Post

Tekin
PO Box 2189
McCall, ID 83638

UPS/FedEx (US ONLY)

Tekin
165 Commerce St.
McCall, ID 83638

Important Information

- ❖ Tekin will not reimburse shipping for items sent in.
- ❖ Tekin is **NOT** responsible for, nor will we replace, lost or stolen items once they are in the possession of the shipping company. Including items mis-delivered by shipping company.
- ❖ **INSURANCE** may not be honored when shipping company shows item delivered. International shipments are subject to your country's policies, US purchased insurance may not be honored.